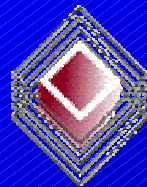
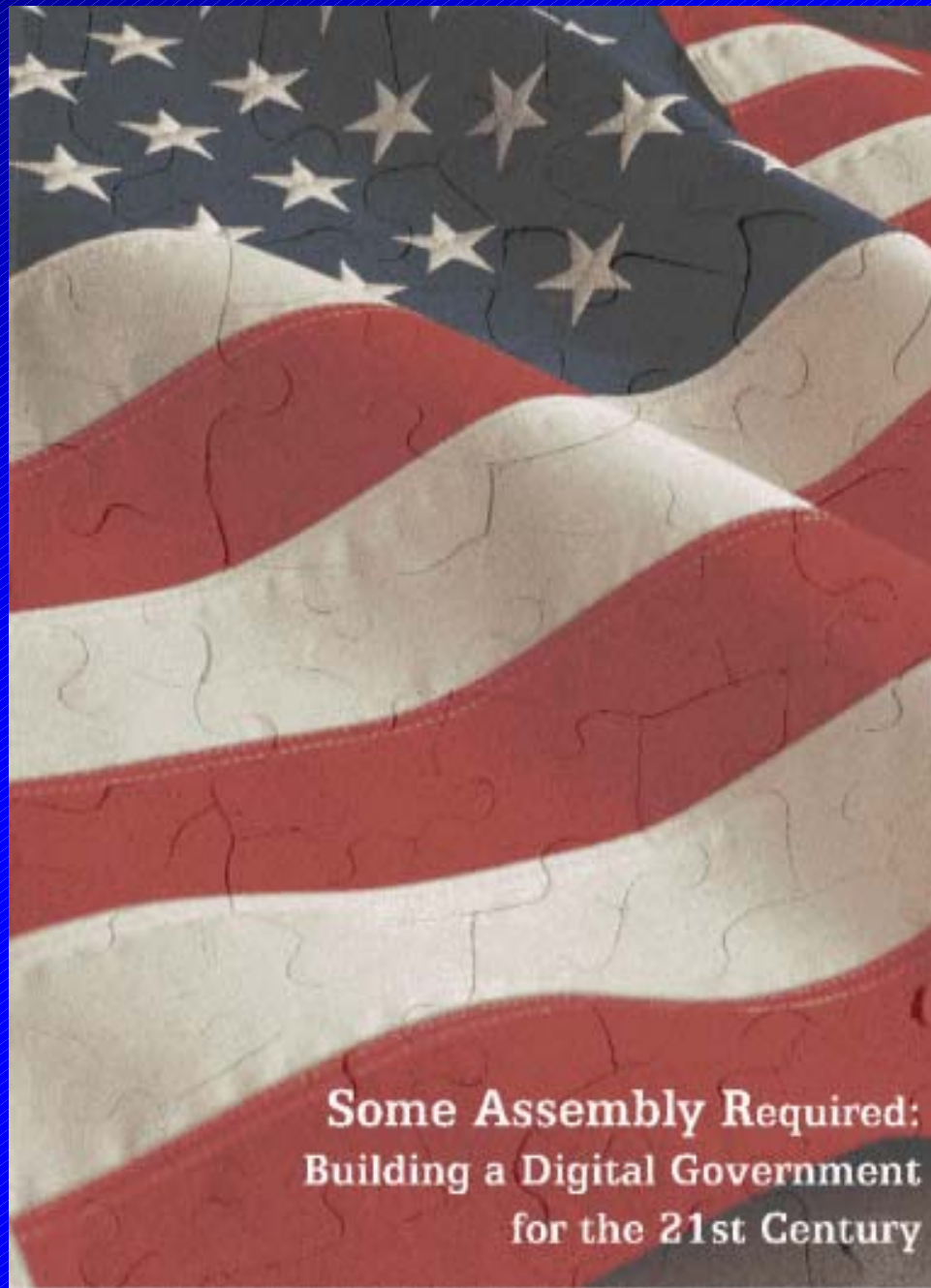


Engaging Government in DG Research

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**Some Assembly Required:
Building a Digital Government
for the 21st Century**

Key needs for 21st century government

- Interoperable systems that are trusted & secure
- Methods & measures of citizen participation
- Tested models of electronic public services
- New models for public-private partnerships and other networked organizational forms
- Intuitive decision support tools for public officials
- Archiving and electronic records management tools
- Better methods of IT management
- Ways to match research resources to government needs

Bridging the culture gap

Government

- avoids risk
 - needs quick answers
 - wants practical advice for today's decisions
-
- organized by programs
 - specialized vocabulary

Research

- pushes the envelope
 - takes a long-range view
 - generates theory
-
- organized by disciplines
 - specialized vocabulary

Connecting research & practice

Encourage research methods that deal with context and complexity:

- case studies
- experimental test beds
- field research
- longitudinal studies
- evaluation studies

Support an ongoing knowledge exchange:

- joint workshops to generate agendas & share results
- practitioner-oriented reports and products
- disseminate results in practitioner-oriented venues

Research is needed on research partnerships

- What kinds of research products are useful to government practitioners?
- What are the characteristics of successful research partnerships with government?
- How do such partnerships form and develop?
- What institutional relationships lead to timely and relevant DG research?
- How can research be made usable?

“Engaged” research

- Willingness
- Mutual benefit
- Partnerships
- Trust
- Learning

Panelists

- Meghan Cook, University at Albany
 - Making a Case for Local e-Government
- Marianne Koch, Oregon Graduate Institute
 - Organizational Inhibitors and Facilitators of Information Sharing Across Federal Agencies
- Lise Prefontaine, Univ.of Quebec at Montreal
 - New Models of Collaboration for Delivering Government Services